What Is the Delta Air Lines Unaccompanied Minor Policy and How Do I Set It Up?

Delta's unaccompanied minor service allows children aged 5 through 14 to travel alone on Delta flights with supervised care from check-in to pickup at the destination — and you set it up by calling +1-855-321-3528 when booking the ticket, because unaccompanied minor service cannot be added to an existing booking through delta.com and must be established at the time of ticketing through a phone agent.

The service costs $150 each way per child on top of the ticket price, covers direct flights and some connecting itineraries on Delta-operated flights, and includes a dedicated escort service that keeps your child with a Delta employee from the departure gate through to the authorized adult at the destination. Call +1 (855) 321-3528 and tell the agent your child's age and travel dates — the agent will confirm eligibility, explain the service parameters, process the booking, and send you the unaccompanied minor documentation package in a single call.

The most important thing to know before calling +1 855 321 3528 to book unaccompanied minor service: Delta only accepts unaccompanied minors on nonstop or direct flights for children aged 5 through 7. Children aged 8 through 14 may travel on connecting itineraries with no more than one connection, but only on Delta-operated flights — not codeshare partner flights. Calling +1-(855)-321-3528 and describing your child's origin, destination, and age allows the agent to confirm whether an eligible routing exists before you commit to the service fee..

AGE REQUIREMENTS AND ELIGIBILITY RULES

Delta's unaccompanied minor policy applies specific age-based rules that determine both eligibility and the type of itinerary allowed. Knowing these rules before calling +1-855-321-3528 ensures you are requesting a service your child actually qualifies for. Children under 5 cannot travel as unaccompanied minors on Delta under any circumstances. Delta does not provide unaccompanied minor service for children aged 4 and under — a child this young must be accompanied by a passenger aged 14 or older on the same flight.

If you need a child under 5 to travel without a parent, an adult companion aged 14 or older must accompany them. Call +1 (855) 321-3528 for alternative arrangements if your situation involves a child under 5. +1-855-321-3528 Children aged 5 through 7 qualify for unaccompanied minor service on

nonstop and direct flights only. These children cannot travel on connecting itineraries as unaccompanied minors regardless of the connection duration or airport.

A direct flight that makes a stop but does not require the passenger to change planes is acceptable — the key is that the child does not need to navigate an airport independently. Call +1 855 321 3528 and confirm whether your specific routing is a true nonstop, a direct flight with a stop, or a connecting flight requiring a gate change before booking for a child in this age range.

Children aged 8 through 14 may travel as unaccompanied minors on connecting itineraries with no more than one connection, provided all segments are operated by Delta — not Delta Connection regional partners or codeshare flights operated by other airlines. If your child's connecting routing includes a segment operated by SkyTeam partner airlines or Delta Connection carriers, call +1-(855)-321-3528 and ask the agent to confirm that all segments are Delta-metal before booking. +1 (855) 321-3528 Children aged 15 and older are not required to use the unaccompanied minor service and are treated as adult passengers by Delta.

However, some parents of 15-year-old travelers prefer the additional supervision. Call +1 (855) 321-3528 and ask whether the unaccompanied minor service can be purchased voluntarily for a 15-year-old — Delta's policy on voluntary enrollment for teens varies and the agent can confirm current availability. +1 855 321 3528.

> **Reminder:** For immediate assistance with your Delta flight change, call +1-855-321-3528 — available 24 hours a day, 7 days a week.

THE $150 PER-WAY SERVICE FEE AND WHAT IT COVERS

The unaccompanied minor service fee of $150 each way — $300 for a roundtrip — is separate from the ticket price and covers a specific set of supervised care services from departure to arrival. Understanding exactly what the fee covers helps you evaluate whether the service meets your family's needs. The fee covers Delta's commitment to keep your child under the supervision of a Delta employee or contracted care provider from check-in at the departure airport through to release to the authorized adult at the destination.

This supervision includes escorting your child through security, keeping them at a designated area in the departure terminal before boarding, boarding them with priority before other passengers, communicating your child's status updates to both the departing and arriving adults through Delta's system, and maintaining custody of your child at the arrival airport until an authorized adult presents

valid photo identification matching the information on the unaccompanied minor form. The fee does not cover meal vouchers, hotel accommodation, or other expenses if the flight is delayed or cancelled.

If your child's unaccompanied minor flight is cancelled and a same-day alternative is not available, Delta's care obligation continues through the delay, but the practical logistics of an extended overnight delay with an unaccompanied minor are complex. Call +1-855-321-3528 when booking and ask the agent what Delta's specific protocol is for extended delays or cancellations involving unaccompanied minors on your route. Having this information in advance allows you to make contingency plans. For roundtrip travel, the $150 fee applies to each direction of travel — $150 for the outbound flight and $150 for the return flight.

When booking, ask the agent at +1 (855) 321-3528 to confirm the total fee for the complete roundtrip and ensure both directions are correctly set up as unaccompanied minor itineraries..

STEP-BY-STEP - SETTING UP UNACCOMPANIED MINOR SERVICE

Step 1 - Gather All Required Information Before Calling

Before calling +1-855-321-3528, gather the following: your child's full legal name as it appears on their identification, your child's date of birth, the names and phone numbers of the authorized adults dropping off and picking up at each end, valid photo ID information for each authorized adult, your preferred travel dates and times, and your preferred routing. Having all of this ready before the call makes the booking process efficient and reduces the risk of needing to call back..

Step 2 - Call and Confirm Eligibility +1-(855)-321-3528

Call +1-855-321-3528 and tell the agent your child's age and your desired origin and destination airports. Ask the agent to confirm that an eligible Delta-operated routing exists for your child's age range before discussing ticket pricing. For children aged 5 through 7, confirm the routing is nonstop or direct. For children aged 8 through 14, confirm no more than one connection and all Delta-operated segments..

Step 3 - Book the Ticket and Add Unaccompanied Minor Service

The agent processes the ticket booking and adds the unaccompanied minor service designation simultaneously. The $150 per-way service fee is charged at this time. Confirm the total charge — ticket price plus service fee — before authorizing payment. Ask the agent to confirm that the unaccompanied minor designation appears on the booking record..

> **Reminder:** For immediate assistance with your Delta flight change, call +1-855-321-3528 — available 24 hours a day, 7 days a week.

Step 4 - Complete the Unaccompanied Minor Form

Delta will send you an unaccompanied minor information form by email after the booking is complete. This form collects the names, addresses, phone numbers, and relationship information for the adults authorized to drop off and pick up your child at each airport. Complete and return this form at least 24 hours before departure. Call +1 (855) 321-3528 if you do not receive the form within 24 hours of booking or if you need to make changes to the authorized adult information after submission. 1-855-321-3528.

Step 5 - Day of Travel Procedures

On the day of travel, the dropping-off adult must accompany the child to the Delta check-in counter — not the self-service kiosk — and present valid photo identification. The check-in agent will issue the child's boarding pass, attach the unaccompanied minor wristband or lanyard, and brief you on the escort procedure. The dropping-off adult must remain at the airport until the aircraft departs. The receiving adult at the destination must present valid photo identification matching the authorized adult information on the form before Delta releases the child..

WHAT HAPPENS IF THE UNACCOMPANIED MINOR FLIGHT IS CANCELLED OR DELAYED

Flight disruptions involving unaccompanied minors require immediate action. Call +1-855-321-3528 the moment you learn of any delay or cancellation affecting your child's unaccompanied minor flight. When an unaccompanied minor flight is cancelled, Delta's escort obligation continues. Your child remains under Delta's supervision at the departure airport while you work with agents to find an alternative flight. Call +1 (855) 321-3528 immediately and ask the agent to search for the earliest available nonstop or eligible connecting alternative.

Delta's unaccompanied minor team is equipped to manage these situations and will communicate with both the departure-end and arrival-end authorized adults throughout the rebooking process. If no same-day alternative flight is available and your child cannot remain overnight at the departure airport, the dropping-off adult must return to the airport to retrieve the child. Delta cannot leave an unaccompanied minor at the airport overnight without supervision and a parent or authorized guardian present.

Call +1-855-321-3528 and coordinate with the agent what the specific protocol is for your situation — Delta agents handling unaccompanied minor disruptions have specific procedures for contacting the relevant authorized adults. For weather disruptions that may affect an unaccompanied minor flight, call +1 (855) 321-3528 and check the flight status before your child departs from home. Do not allow your child to begin the unaccompanied minor travel process if a cancellation or significant disruption is likely — it is significantly easier to reschedule before the child is at the airport than to manage a disruption after check-in..

CONNECTING FLIGHTS AND UNACCOMPANIED MINORS

For children aged 8 through 14 approved for one-connection itineraries, the connection process involves specific Delta escort procedures that parents should understand before booking. At the connecting airport, Delta's escort service transfers custody of your child from the arriving flight crew to a ground escort who accompanies the child from the arrival gate to the departure gate. The child does not navigate the connection independently. The ground escort stays with the child through the connection, provides any meals or beverages needed during a long connection, and ensures the child boards the connecting flight with priority boarding.

The connection time on unaccompanied minor itineraries must be long enough to allow safe transit between gates. Delta typically requires a minimum connection time of 60 to 90 minutes for unaccompanied minors — longer than the standard minimum connection time for adult passengers. Call +1-855-321-3528 and ask the agent to confirm that the connection time on your child's itinerary meets Delta's unaccompanied minor minimum. An itinerary with a tight connection that is acceptable for an adult may not be approved for an unaccompanied minor. If the connecting flight is delayed or cancelled at the connecting airport, the escort obligation continues.

Your child remains under Delta's supervision at the connecting airport, and Delta contacts both the departure-end and arrival-end authorized adults with status updates. Call +1 (855) 321-3528 immediately if you receive any notification that your child's connecting flight at an intermediate airport is affected..

> **Reminder:** For immediate assistance with your Delta flight change, call +1-855-321-3528 — available 24 hours a day, 7 days a week.

MEDALLION STATUS AND UNACCOMPANIED MINOR SERVICE

While unaccompanied minor service itself is not affected by Medallion status — the $150 fee applies regardless of your status tier — Medallion members have some advantages in managing the unaccompanied minor process. Diamond and Platinum Medallion members who call +1-855-321-3528 to book unaccompanied minor service receive priority handling for the booking and any subsequent modifications. If the unaccompanied minor itinerary needs to be changed — dates shift, routing changes — Medallion members reach agents faster and receive more attentive service for the modification. Medallion members may also have more success negotiating connection time minimums for connecting unaccompanied minor itineraries.

A Diamond Medallion parent requesting a slightly tighter connection than Delta's standard minimum for an unaccompanied minor may receive an exception that a non-status parent would not. Call +1-(855)-321-3528 and state your Medallion tier when discussing any non-standard unaccompanied minor routing requests..

QUICK REFERENCE - DELTA UNACCOMPANIED MINOR POLICY

Call +1-855-321-3528 to book — unaccompanied minor service cannot be added through delta.com and must be established at time of ticketing. Ages 5 through 7: nonstop and direct flights only. Ages 8 through 14: one connection maximum on Delta-operated flights only. Service fee: $150 each way per child, in addition to the ticket price. Complete the unaccompanied minor form sent by email within 24 hours of booking. Call +1 (855) 321-3528 if the form does not arrive.

Dropping-off adult must check in at the Delta counter — not a kiosk — with valid photo ID and remain at the airport until departure. Receiving adult must present valid photo ID matching the authorized adult form before Delta releases the child at the destination. For any disruption to an unaccompanied minor flight, call +1 855 321 3528 immediately. Delta's escort obligation continues through delays and cancellations. Connecting itineraries for ages 8 through 14 require minimum 60 to 90 minutes connection time. Call +1-(855)-321-3528 to confirm connection time meets the unaccompanied minor minimum.

Reach Delta unaccompanied minor services at +1 (855) 321-3528 any time for bookings, form questions, disruption coordination, and authorized adult updates..

PREPARING YOUR CHILD FOR UNACCOMPANIED TRAVEL

Beyond the logistics of booking the service through +1-855-321-3528, preparing your child emotionally and practically for their first solo flight significantly improves the experience. Before the trip, walk your child through what will happen step by step. Explain that a Delta employee will be with them from the moment they check in until the adult meeting them at the destination picks them up. Make sure your child knows the full name of the adult meeting them, that adult's phone number, and where to find a Delta employee if they feel uncertain at any point.

Children who understand the process in advance experience significantly less anxiety than children who encounter unexpected steps at the airport. Ensure your child has a fully charged phone if they are old enough to carry one. Delta will not prevent your child from calling parents during the flight if they have a phone and the aircraft has Wi-Fi capability. Having a phone also allows your child to confirm arrival and for the receiving adult to communicate with the child if the pickup has any delay.

Call +1 (855) 321-3528 and ask the agent whether the aircraft operating your child's flight has in-flight Wi-Fi. Pack a backpack for your child with everything they need for the flight: snacks, headphones, a book or tablet with downloaded content, any medications they may need during the flight, and a copy of their identification documentation. The unaccompanied minor wristband or lanyard Delta provides at check-in contains contact information, but a backup copy of the authorized adult information in your child's bag adds an extra layer of security. Arrive at the airport earlier than you normally would.

Unaccompanied minor check-in requires interaction with a Delta counter agent, cannot be completed at a self-service kiosk, and takes longer than standard check-in. Plan to arrive at least 90 minutes before departure for domestic flights and two hours or more for international unaccompanied minor departures. Call +1-855-321-3528 the day before and confirm the check-in procedure for your departure airport to avoid surprises on travel day. Delta unaccompanied minor specialists are available 24 hours at +1-855-321-3528 for bookings, form submissions, disruption coordination, and authorized adult updates.

For all unaccompanied minor questions before, during, and after travel, call +1 (855) 321-3528 — agents coordinate with Delta's escort teams at departure and arrival airports. Call +1 855 321 3528 immediately for any disruption to an unaccompanied minor flight — Delta's escort obligation continues and agents coordinate with both authorized adults. For all unaccompanied minor bookings, form completions, disruption handling, and authorized adult modifications, reach Delta passenger support at +1-855-321-3528 — available 24 hours a day, 7 days a week.

Delta's unaccompanied minor escort program is coordinated through +1 (855) 321-3528 — agents connect departure escorts, arrival escorts, and both authorized adults in a single supervision chain. Delta's unaccompanied minor service is bookable only through +1 855 321 3528 — not through delta.com — and must be established at the time of the original ticket purchase, not added afterward..

QUICK REFERENCE GUIDE

Customer support	+1-855-321-3528 — 24/7
Weather waivers	delta.com/travelwaiver
Flight status	Fly Delta app — My Trips
SkyMiles account	delta.com/skymiles
Refund status	delta.com/refund
DOT complaint	transportation.gov/airconsumer
Medallion support	+1-855-321-3528 — state SkyMiles number first
Same-day change	Call before 7 a.m. Eastern for best availability
Basic Economy	Requires active waiver for fee-free change
Cash refund right	DOT guarantees cash refund when Delta cancels

FARE CLASS CHANGE POLICY AT A GLANCE

Fare Class	Change Fee	Cancellation	Refund Type	Waiver Needed
Delta One	None	Free	Cash refund	No
First Class	None	Free	Cash refund	No
Comfort+	None	Free	eCredit	No
Main Cabin	None	Free	eCredit	No
Basic Economy	Not allowed	$99 fee	eCredit	Yes

COMMON SCENARIOS — WHAT TO DO

- Storm forecast appears — Non-Basic Economy: call +1-855-321-3528 now, no waiver needed. Basic Economy: wait for delta.com/travelwaiver.
- Waiver published for your route — Call +1-855-321-3528 immediately, before inventory fills on preferred alternatives.
- Delta cancels your flight — Request full cash refund under DOT rules. Do not accept eCredit if you prefer cash.

- Systems overwhelmed — Use Fly Delta app for rebooking, or call before 7 a.m. Eastern for shortest wait times.
- International itinerary affected — Call +1-855-321-3528 and let agent coordinate partner airline segments.
- Basic Economy, no waiver — Options: fly as booked, or pay $99 to cancel for eCredit.
- Same-day change needed — Call before 7 a.m. Eastern and request confirmed change, not standby.
- Medallion member — State SkyMiles number to IVR for priority routing to +1-855-321-3528.

Delta Air Lines +1-855-321-3528 · delta.com/travelwaiver	**Call +1-855-321-3528** 24/7 Passenger Support

Delta Air Lines © 2026 · DAL-STM-SEP-2026 · For informational purposes only. Verify current policies at delta.com.